We would like to express our thanks to you for your loyal patronage of OKK. Please note that OKK has determined that we need to install our Relocation detection devices for machines to be delivered to the Asian region (except Korea) and already installed machines. OKK has determined that we must perform this work in order to comply with Japanese government Security Export Controls.

OKK has officially reported this decision to the Japanese government.

We, therefore, must ask that you allow us to retrofit the Relocation detection device on our installed machine. The retrofit will be performed without charge. This retrofit will take about 3 hours per machine and during that time the machine will not be able to be in operation.

With regards to the relocation of machines, OKK will respond in a timely fashion when you inform OKK of machine relocation inside a facility due to scenarios like factory layout redesigns. No charges are associated with the use of a Relocation detection device except necessary expenses such as the transportation fee for OKK service technicians. In the case of a restoration from the malfunction of this device no charges at all will occur, including the above mentioned transportation fee.

In addition, OKK will contact customers related to this retrofit.